



**RACK RATES 2021/22**



CAMISSA HOUSE

## RACK RATES

ROOM TYPES	NO OF UNITS	PER NIGHT	1 Mar 2021 – 28 Feb 2022 (excl. Festive Season)	FESTIVE SEASON 20 Dec 2021 – 6 Jan 2022
Luxury	5	Per room per night	R 8 610	R 9 040
Luxury Terrace	3	Per room per night	R 9 400	R 9 870
Exclusive Use	8	Per Night	R 62 000	R 65 100

### PLEASE NOTE:

- Rates are quoted in South African Rand (ZAR), inclusive of Value Added Tax at 15% and subject to change
- Please note that during the Festive Season, there is a minimum three (3) night stay required.
- Exclusive Use: Fully exclusive use accommodates up to 16 people in 8 rooms per night. Regrettably, no additional beds or roll out beds are available. One free night applies when staying 4 nights or more.

### Rates are inclusive of:

- Accommodation
- Breakfast
- Afternoon high tea
- All house beverages
- WIFI
- Dinner transfers within a 10km radius of the property between 17h00 - 24h00

### Guest Extras and Amenities:

- 24-hour Butler service
- Swimming pool
- Outdoor rooftop bar
- Day room facilities for early arrivals and late departures
- Daily laundry service
- GPS navigation devices for self-drive guests and secure parking
- Concierge services
- South African pre-paid mobile phones for guests with local SIM card
- Lounge equipped with bookshelf, flat screen TV, DSTV and Multi media centre



## MannaBay and Camissa House Special Promotions

### **Stay for 4 Pay for 3**

Book 4 consecutive nights and only pay for the first 3 nights.  
Valid for travel between 1 March 2021 and 28 February 2022.  
The above promotion excludes the Festive period defined as  
20 December 2021 to 6 January 2022.

### **Stay for 3 Pay for 2**

Book 3 consecutive nights during Winter and only pay for the first 2 nights.  
Valid for travel between 1 May 2021 and 30 September 2021.

### **Cape Town and Sabi Sand**

Book 3 nights at MannaBay Hotel or Camissa House and 4 nights at Silvan Safari Lodge  
and receive a free night from each property.  
Valid for Travel between 1 March 2021 and 30 September 2021.

### **The Honeymooner**

Bride receives one free bed night (Rack less 50%) when staying 3 nights or more.  
Valid for travel between 1 March 2021 and 28 February 2022, excluding the Festive  
period defined as 20 December 2021 to 6 January 2022.  
Combinable with the Stay for 3 Pay for 2 Promotion.

# MannaBay and Camissa House Terms & Conditions

## Special Promotions

- Special Promotions applies on all rooms, excluding Fully Exclusive use and it is not combinable or bookable in conjunction with other packages unless otherwise stated.
- The promotion to be applied must be specified at time of enquiry. If not requested and stipulated at time of reservation with MannaBay or Camissa House Reservations, the promotion will not be honoured.

## Confirmation and Payment

- Provisional reservations will be kept for a maximum of 21 days.
- This reservation will depend on the availability of the selected rooms.
- The rates are quoted in South African Rands (ZAR) and do not include any Bank Charges or Foreign Currency Conversion fees.
- Banking fees and Administrative fees (5%) will be deducted from all refunds.
- We require a written confirmation to secure the reservation within 21 days, as MannaBay and Camissa House reserves the right to cancel the reservation after this period.
- A 30% deposit is required within 7 days of confirmation of the reservation and the full amount is payable 30 days prior to arrival.
- The 30% deposit required for the Cape Town and Sabi Sand Promotion is non-refundable.
- A confirmation will be issued upon receipt of the deposit.
- Should you make a reservation within 30 days before arrival date, a 100% deposit is required.

## Cancellation Policy

- Should you have confirmed a reservation in writing and cancelled earlier than 31 days before arrival, no cancellation fee will be charged.
- If the cancellation is made within 30 days, then the full amount is payable.
- Cape Town and Sabi Sand Promotion: Should you have confirmed a reservation in writing and cancelled earlier than 31 days before arrival, 30% of the full accommodation will still be charged.
- During the Festive Season, defined as 20th December – 6th January annually, the fee is 50% of the accommodation if the reservation is cancelled up to 61 days before the arrival date and the full amount if cancelled 30 days or less before arrival.
- In the case of early departure, the full duration of the booked stay will still apply.
- Refunds of deposits/prepayments for bookings are done at the discretion of management and are dependent on the availability of the rooms.

## Child Policy

- We accept children over 12 years old at all our properties.

## Check In / Check Out Times

- Check-in time is 14:00. Every effort will be made to ensure the room is available upon arrival, however should you wish to guarantee an early arrival, you would be required to book for an additional night prior to the scheduled arrival.
- Check-Out time is 11:00. Late check-out is subject to availability and can only be confirmed on-site on the day of departure. Should you wish to guarantee a late check-out, you would be required to book an additional night.



**CAMISSA HOUSE | CAPE TOWN**

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**SILVAN SAFARI | SABI SAND**

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**MANNABAY | CAPE TOWN**

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